

## Palm Beach School District Summary Rating Report

<b>MPA ARCHITECTS, INC</b>	Overall Analysis – 9.6
<b>Efficiency &amp; Flexibility</b>	
1. Value for the Dollar Spent	9.30
2. Meeting and Beating Budget	9.70
3. Meeting and Beating Schedules	9.70
4. Commitment to Success	10.00
5. Cost Estimating Accuracy	10.00
6. Design Compatible to Construction Process	9.00
<b>Technical Expertise &amp; Creativity</b>	
7. Change Order Timeliness/processing	9.70
8. Effectiveness and Creativity in Concept Design	9.70
9. Long Term Optimization of Land & Facility	9.30
10. Construction Plans & Drawings	9.70
11. Problem Solving Skills	9.70
12. Computer Skills (CAD/Communication)	10.00
<b>Communication &amp; Interpersonal Skills</b>	
13. Likeability/Easy to Get Along With	9.70
14. Relationship with all Team Members	9.70
15. Accessibility to all Promised Players	9.70
16. Communicating Specification Requirements	9.30
<b>Responsibility &amp; Management Record</b>	
17. Responsiveness to Issues and Clarifications	9.70
18. Listening and Translating Customer Needs	9.00
19. Trustworthiness	10.00
20. Maturity-Effectiveness Under Pressure	10.00
21. Monitoring Punch List	8.50
22. Financial Inspection Process	10.00
23. Commissioning the Finished Project	10.00
24. Close Out Process	10.00
25. Post Project Follow Up	10.00
<b>Total Average</b>	<b>9.6</b>
<b>Number of Surveys - 3</b>	

<b>RATING SURVEY DETAIL</b>	
<b>Company Name: MPA Architects, Inc</b>	
<b>Cumulative Average Rating: 9.6</b>	
<b>Number of Surveys Taken: 3</b>	
RatingSource.Com researches and surveys Owners and/or Owner's Project Managers of recently completed projects performed by the Architectural/Engineer within the last five years.	
<p>Research is provided by submitting a questionnaire to each owner containing the criteria shown on the far left column. <b>RatingSource</b> requests each Owner to score the Architect/Engineer's performance for each specified project from a 1 (worst) to 10 (best) scale (see below) covering each criteria. The ratings are averaged for each project from five to ten recent and related projects to achieve the cumulative scores appearing in the third column. The overall rating, which appears at the top of the second column, is determined by averaging all scores from the criteria. All numerical ratings for the criteria are provided by Owners and Project Managers of their respective projects. All ratings are periodically updated as Architectural Firms complete new projects.</p> <p>Research concludes that firms whose scores are in the range of 8 (+/-1) or greater tend to result in higher levels of success in their projects.</p>	
<b>RATING</b>	
<b>Rating Value</b>	<b>Description</b>
10	Exceeded our highest expectations/an extraordinary performance.
9	Excellent. Truly superior in every category.
8	Very Good. Better than most.
7	Good. A solid performance.
6	Acceptable performance.
5	Acceptable, some minor complaints
4	Barely acceptable. At least one major complaint in a key area.
3	Poor. Many complaints in many areas or categories.
2	Very Poor Performance. Many problems and mistakes in key areas.
1	Worst. The worst we have ever worked with.